



IELTS™

IELTS Enquiry on Results Form

Part A

Notes for candidates on the submission of Enquiries on Results (EOR)

- 1 You can choose to undertake an Enquiry on Results – which means having your IELTS test re-marked
You must make this request within six weeks of your test date. Your test will be sent to the head office of British Council or IDP: IA for re-marking by Senior Examiners
- 2 You can choose to have one or more parts of your test re-marked. The fee is the same regardless
- 3 You will be charged a fee as determined by the Test Partners. You will receive a full refund if your result is changed to a higher band score
- 4 Complete the form below and forward it with payment to the IELTS Administrator at your test centre. The IELTS centre can inform you of the required fee
- 5 The re-mark is done by trained Clerical Markers and senior examiners employed by British Council and IDP: IA
- 6 British Council / IDP: IA Head Office will notify your test centre of the re-mark result. Your result will normally be available in 2 to 21 days, depending on several factors including the number of sections requested for remark. If you have not received a response after 28 days, please contact your test centre.
- 7 You will receive an EOR letter stating your final result status. You will be required to return your previously issued Test Report Form if your result is changed before a new one can be issued. You should make all enquiries regarding the progress of your re-mark to your original test centre.

To be completed by the candidate

Test Date:		Test Venue:	
Test Module:		Test Type:	

Centre name:		Centre number:	
Candidate number:		Candidate ID number:	
Candidate name:			

Candidate's address(To dispatch result):				
Please tick the test/s to be re-marked:	<input type="checkbox"/> Listening	<input type="checkbox"/> Reading	<input type="checkbox"/> Writing	<input type="checkbox"/> Speaking
Candidate Name:	Date: / /			

Payment options

Option 1: Payment at one of the British Council Offices (*Riyadh & Al Khobar only*).

Option 1 is not available in Jeddah.

Option 2: Payment via SADAD

To pay your fee by SADAD, please click [here](#).

Once you have paid the fee, please email your SADAD number, and a duly filled out 'Enquiry on Results' form to examsregistration@sa.britishcouncil.org.

Important Note: Your result will be available within 21 days from the receipt of your payment confirmation and application to examsregistration@sa.britishcouncil.org.

Disclaimer:

Missing or incorrect IELTS reference numbers and contact numbers provided at the time of payment may result in the British Council being unable to track your fee in which case your service will not be confirmed. The British Council will accept no responsibility for any delays or loss that occurs as a result.

For clarification or assistance, please contact our Call Centre:

Telephone	920003668
Email	KSAinfo@sa.britishcouncil.org