

Notes for candidates on the submission of Enquiries on Results (EOR)

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1 You can choose to undertake an Enquiry on Results – which means having your IELTS test re-marked

You must make this request within six weeks of your test date. Your test will be sent to the head office of British Council or IDP: IA for re-marking by Senior Examiners

- 2 You can choose to have one or more parts of your test re-marked. The fee is the same regardless
- 3 You will be charged a fee as determined by the Test Partners. You will receive a full refund if your result is changed to a higher band score
- 4 Complete the form below and forward it with payment to the IELTS Administrator at your test centre. The IELTS centre can inform you of the required fee

- The re-mark is done by trained Clerical Markers and senior examiners employed by British Council and IDP: IA
- 6 British Council / IDP: IA Head Office will notify your test centre of the re-mark result. Your result will normally be available in 2 to 21 days, depending on several factors including the number of sections requested for remark. If you have not received a response after 21 days, please contact your test centre.
- 7 You will receive an EOR letter stating your final result status. You will be required to return your previously issued Test Report Form if your result is changed before a new one can be issued. You should make all enquiries regarding the progress of your re-mark to your original test centre.

To be completed by the candidate

Test date: / /	Test date:	/	/	
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Centre name:	Centre number:	
Candidate name:	Candidate number:	

Candidate's address:					
Please select the applicable test	□IELTS on Paper	□IELTS on Computer			
Please select the test/s to be re-marked:	Listening	Reading	□Writing		□Speaking
Candidate signature:			Date:	/	/

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FORM

IELTS	Enquiry	on	Results	Form
Part B				

To be completed by the local IELTS Administrator

Name (IELTS Administrator):]
Signature (IELTS Administrator)::	Date:	/	/]
Payment receipt number:.]
Test Session ID: .]	
IELTS, IELTS for UKVI, IELTS on Computer or Life Skills:				
Complete the remaining sections for IELTS, IELTS for UKVI or IELTS on C Module: . Academic / General Training	Computer only:			
Test version number* Writing: .]	
Test version number* Listening: .]	
Test version number* Reading: .]	
*Test version numbers from IWAS: go to > Test Session > Manage Test Sess	sions > (Select Se	ssion / Se	earch)	
Were contingency test papers used for this session? . Y / N				
Was this an SFX session? Y / N				
Is this application delayed because the result was withheld for investigation? .	Y / N			

Part A only to be provided to the candidate

Parts A and B to be provided to the respective Partner for processing of the EOR application